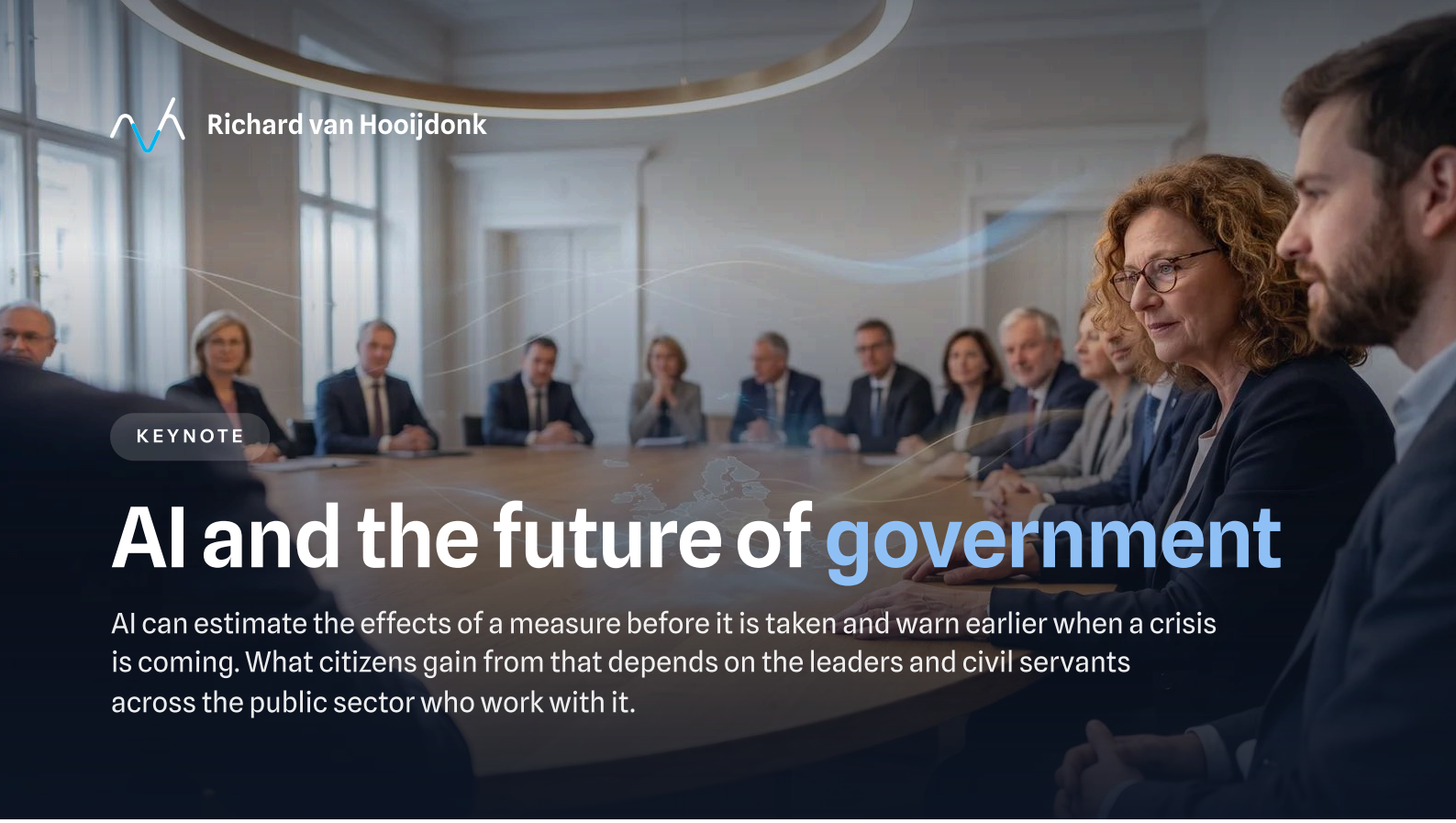


Richard van Hooijdonk

KEYNOTE

AI and the future of government

AI can estimate the effects of a measure before it is taken and warn earlier when a crisis is coming. What citizens gain from that depends on the leaders and civil servants across the public sector who work with it.

More tasks, more rules and an ageing workforce. That calls for a different approach.

This keynote by futurist and trend watcher Richard van Hooijdonk is about what AI already does in the public sector, from ministries to municipalities, and how AI and new technology will change its future. It also looks at what that means for policy and decisions, now that people work alongside AI systems more and more. In many public bodies, AI has moved past the trial stage. It sorts tens of thousands of consultation responses by theme in an afternoon and warns crisis teams earlier about rising water. In trials, it checks permit applications against the rules. Over time, AI can help government look ahead and take much of the paperwork off citizens' hands. The main change is often inside the organisation: who takes which decision, how you explain to a citizen what AI has done, and how you innovate when a mistake hits people directly. The keynote shows what works now, what is on its way and what is still mostly promise. It makes clear how government can modernise while keeping its work careful, explainable and trusted. The Government of Iceland, the Ministry of Justice (Netherlands), the Ministry of Defence (Netherlands) and the Municipality of Dronten have already booked Richard as a speaker.



RICHARD VAN HOOIJDONK

Richard van Hooijdonk is a trend watcher, futurist and international keynote speaker. Many trend watchers and futurists look at the future from a distance. Richard van Hooijdonk lives in it. His team consists of people and AI agents, and he has several chips implanted in his body. He speaks about AI and new technology, the organisation of the future and leadership in the AI era. He takes you into a future you can barely picture today, and shows how you can steer it yourself.

3,000+	650,000+	30+	Bestselling
keynotes	participants	countries	author

What the keynote covers

NOW AI in government

What AI already does today at the counter, in policy teams and in public services.



01 The AI analyst for civil servants

AI searches case law, earlier decisions and regulations for what bears on a case file. The next step: spotting contradictions.



02 Agents for citizens

IN PILOTS

An agent handles an application: retrieving data, filling in the form, reporting progress. When in doubt, a civil servant takes over.



03 The permit that checks itself

IN PILOTS

AI helps check an application against the rules. The next step: weighing rules and effects on the surroundings while the design is drawn.



04 Proactive public services

At a birth, a move or retirement, government offers support before the citizen asks for it.



05 Reading consultations with AI

Language models sort tens of thousands of consultation responses in hours and help policymakers find each argument again.



06 Crisis management with AI

AI forecasts floods, wildfires and power cuts, and helps crisis teams decide where to send people and equipment.



07 Smarter procurement

IN PILOTS

AI compares bids and tracks contracts. Over time, AI links all of a government's purchasing into one overview.



08 The digital identity

IN PILOTS

A digital wallet holding your identity, diplomas and driving licence. AI helps confirm remotely that the right person is applying.



09 Sovereign AI for government

IN PILOTS

Governments have their own language models built on public texts and run on their own servers, to depend less on foreign suppliers.

COMING NEXT The future of government

Where public administration could stand in five to fifteen years, with AI as the engine.



10 Governing with a digital twin

FUTURE SCENARIO

In a scenario for 2040, AI uses a digital twin of a city, region or country to work out what a decision does, including how people respond.



11 An AI advisory council for leaders

FUTURE SCENARIO

By 2040, an AI advisory council could follow policy continuously, spot problems early and put counterarguments and alternatives to leaders.



12 A conversation with the whole country

FUTURE SCENARIO

AI moderators talk with hundreds of thousands of citizens at once and show where a society agrees, and where it does not.



13 Government as one front door

FUTURE SCENARIO

Around 2040, a citizen's agent could deal with government's agents directly. Filling in a form yourself becomes the exception.



14 Legislation as code

FUTURE SCENARIO

Around 2040, legislators could write text and code side by side. AI then works out what a law means for households before the vote.



15 More tasks, same people

FUTURE SCENARIO

By 2040, agents could take over whole work processes, while the experience of departing civil servants stays within reach.

PEOPLE & ORGANISATION The government organisation of the future

What AI asks of roles, teams, leadership and culture in government.



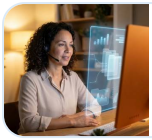
16 The AI-first organisation

In government, AI does the work civil servants need not do, including checking and forecasting. Civil servants focus on residents and decisions.



17 New roles in government

Staff who oversee AI systems, manage data and explain decisions, and who will soon direct teams of AI agents.



18 Civil servant and AI in one team

The agent prepares the case file. The civil servant assesses the proposal, weighs the citizen's circumstances and signs.



19 Public leadership is changing

Leaders in government take the initiative on AI and new technology, and encourage civil servants to build the government of the future together.



20 Culture and behaviour in government

Working differently with AI takes civil servants and leaders who are willing to try, in a profession where mistakes hit citizens directly.



21 The future academy

Cases from everyday work are the practice material in a future academy, where new and experienced staff learn to work with AI and new technology.



22 Moving ahead as an ecosystem

With start-ups, scientists and other governments, at home and abroad, government takes on big challenges and speeds up innovation.

THE OTHER SIDE

The other side: responsibility and risk

Data, reliability and crime: the flip side of AI in government.



23 Data as the foundation

AI only works when data from every part of the organisation is available, reliable and connected. That is the foundation of a government that works with AI.



24 Reliability and explainability

Every citizen has a right to an explanation. Algorithm registers, fundamental rights checks and human oversight help government use AI with care.



25 Cybercrime against government

Criminals use AI to steal government data and disrupt vital services. Government fights back with AI and skilled experts.



26 The cloned minister

A minister's voice is quickly faked with AI. Fraudsters use it to approach business owners, civil servants and foreign counterparts.



27 Elections under fire

A fake recording just before the vote, a cloned president telling people not to vote. AI makes deception possible on a large scale.



28 Hijacked agents

Hidden instructions in a document or website make an AI agent do something its user did not intend, such as forwarding data.

DURATION

30, 45, 60 minutes or longer, with time for questions

LANGUAGE

Dutch or English

FORMAT

On location or online

FEE

On request

PLUS

"Richard succeeded excellently in waking up our leaders and setting them on the path to the future: after the lecture, discussions took place across various parts of the organisation about the topics covered, and initiatives have been set in motion."

Aart van Haren Managing director, PLUS

Deloitte.

"A dazzling journey through new technology. The enthusiasm and energy during his presentation, combined with the visuals, provided a successful kick-off to our event."

Patrick Steemers Partner, Deloitte

Interested in a keynote for your government event?

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